

Claims Administration Committee Meeting  
The Greenbrier, White Sulphur Springs, WV  
November 10, 2010

The Claims Administration Committee Meeting was well attended by a lively group which led to many constructive discussions. We began with a presentation by Don Harter of Chartus who spoke about physician dispensed drugs and the impact it is having on pharmacy spend. Susan Schulte from NCCI provided further insight when she presented the results of the NCCI study on this issue. A good discussion followed regarding the problems physician dispensed drugs may cause and what states and the industry are doing to address the issues.

The next topics of discussion were; the aging work force; obesity; smoking and failure to use safety devices. What effect do these life issues have on claims? What can states do to help with these issues? The attendees had many great thoughts on how to handle these problem cases. I think everyone is familiar with the saying, "There is no need to reinvent the wheel". The great advantage we all have by attending SAWCA is that some state(s) has already dealt with a certain problem and either solved it or the solution didn't work; either way we can learn from what they did.

We need all of you to help be part of the solution. Please mark your calendars now to attend the Annual Convention in Biloxi, Mississippi at the Beau Rivage, July 25 – 29, 2011.

Kathy Oliver, Chair  
Tom Glasson, Co-Chair